

Premier.

Signs of

**Impact
Report
2020 – 2021**

Signs of Hope

In an extraordinary year when church buildings and so much else were closed, where people avoided others and where everyday life was full of worry, uncertainty and gloom, Premier has remained open offering hope and direction through some of the nation's darkest days. Through its radio broadcasts, printed magazines and online websites, record numbers of people have found comfort and resources to strengthen their spiritual lives in the midst of these difficulties.

I am so proud of the Premier team who have adapted their work practices, worked from home, developed new skills and followed up on unexpected opportunities. As a result, Premier has refined its ministry output to reach millions of people in multiple ways, harnessing the power of digital technology during a year when physical church buildings have been closed.

This report is a summary of the impact Premier had between April 2020 and March 2021. That there are so many encouragements and so many positive testimonies is because of your prayerful and financial support and because God's Holy Spirit has taken our efforts, blessed, multiplied and used them to speak into the lives of so many, despite all the challenges of the pandemic.

During a year marked by increased deaths, isolation, fear and closed church buildings, God has been at work using Premier's multi-media channels to bring hope, friendship, encouragement and support.

Many of the 'Signs of Hope' we have seen and heard about are unpacked in this report. Stories like that of Elizabeth, a care worker who during the height of the pandemic had to watch people die of COVID with all the trauma which that entailed. You can read (overleaf) about how listening to Premier helped Elizabeth find comfort and peace despite witnessing heartbreak as families lost loved ones who they were unable to visit.

You and I have lived through an extraordinarily difficult year – and who knows what the year ahead may bring. However, our loving heavenly Father continues to meet people at their point of need and to bring eternal hope. And with your continued support, I am confident that no matter what the future may bring – we can expect to see and hear about many more examples of God turning isolation, fear and uncertainty into community, love and peace.

What a privilege to be involved in God's work bringing hope into every heart, every home, every day!

Read on for more testimonies, news and updates of God at work through Premier in the past year. And may God bless you as you do.



Peter Kerridge
CEO



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"You and I have lived through an extraordinarily difficult year - and who knows what the year ahead may bring"



COVID

The COVID pandemic has impacted all our lives creating new problems and challenges. For key workers like Elizabeth it has been particularly tough.

Church without walls

I'm a care worker and during the height of the pandemic it was tough watching people die. I would always come back and listen to Premier Christian Radio. I find peace and comfort there. It became a church to me when the lockdown meant we couldn't go to our family church. We always worship every Sunday.

I love Premier Christian Radio so much; I don't have words to describe it. But thank you Premier for lives that you are changing out there. You will never know how many, but millions of people depend on Premier Christian Radio. You are changing lives, changing hearts, bringing people to God. Premier Radio is on in our kitchens, our homes, in the hospital, in the prisons, everywhere you go because it's church without walls.



Elizabeth, Dagenham

Really helpful during the pandemic

I stumbled across Premier Christian Radio while I was flipping through my radio in the kitchen last year, just as the pandemic was taking its grip over the world. I wanted some background music on while cooking. I heard the Christian music and have been a keen listener ever since.



I love Premier because it has been really helpful to me during the pandemic. I have found it a source of strength while caring for my lovely 94 year-old mum. I never realised how hard caring for someone during a world crisis could be. But Premier has been a source of comfort, reminding me that God is with us always, in whatever situation we find ourselves in.

Joy, Ilford

Elizabeth, Selena and Joy are three out of many other stories we receive each week from listeners and readers to our radio stations, magazines and websites. Each story is unique and different but these testimonies have a common thread; how God speaks through Christian media to individuals in a huge range of situations. These stories are made possible because of your financial and prayerful support.

"I love Premier Christian Radio so much; I don't have words to describe it. But thank you Premier for lives that you are changing out there"

Not in a good place

My eldest child has been going through some stuff. That, plus the lockdown and doing home schooling, was not easy. This plus my job; I am a key worker, so I had to work through the lockdowns, made life stressful. So I was not in a good place in 2020 to be honest.

One evening, I dropped somebody somewhere and my car digital radio must have gone out of range for the station that I was listening to. I can't even explain it but I found myself on Premier Gospel. And it was like; "Thank You Jesus."

As I say, I was not in a great place. But Premier Gospel makes life a lot more bearable. It helps me to cope, it really does... you know, with not going to church.

I must admit I haven't got back into going to church yet. But Premier Gospel has been a complete blessing to me. I'm really, really grateful for it.

Selena, Berkshire



PREMIER



“Sitting socially distanced in a chapel for a funeral service is so painful ... It’s bad enough to lose a loved one as it is, but to be separated, not in a position to hug, hold hands or put arms around one another is so painful.”

Bringing hope direct into people’s homes

COVID has changed things. Even though the vaccines have allowed most people in the UK to return to some form of normality – it’s hard to see how things will ever be the same as before the pandemic.

Despite lockdown restrictions, thanks to innovative working practices, the use of new technology and the flexibility of staff and volunteers, Premier remained broadcasting across their three radio stations without any major interruptions. We also kept digital content up to date, kept publishing our range of magazines and kept answering calls each day to Premier Lifeline. We noticed a significant growth in people downloading our range of Podcasts with 3.3m downloads of ‘Unbelievable?’ and 1.25m of our ‘Ask NT Wright’ programmes. The Unbelievable? YouTube channel also mushroomed with over 45,000 new subscribers, a 50% increase in just 12 months, with over 5 million views and a total of close to 1.5 million hours of view time.

Even though services have resumed in most churches, congregations and ministers are grappling with the challenges of what effective ministry looks like post-pandemic lockdown. The majority appreciate that ‘back to normal’ is not a realistic option given that many congregations have dwindled, while the potential to attract and follow up on newcomers through digital services is significant! But with limited resources how can the Christian community make the most of the ministry opportunities?

By using the range of digital options available to it, Premier believes the opportunity to bring the gospel of Jesus Christ into people’s homes across England, Scotland, Wales and Northern Ireland are huge!

Key questions that producers, presenters, editors and contributors across all Premier media channels weekly grapple with include:

- What are the spiritual, emotional and physical needs among our audiences and what part can we play in building up more prayerful engagement with international, national and local needs?
- How can we encourage daily Bible reading among our audiences?
- What new technological breakthroughs should we invest in to reach new audiences who need to hear the life-changing message of the gospel?
- What timeless classic hymns and what new contemporary music songs are going to best engage with and encourage our existing and new audiences to worship God?
- What stories are out there to gather and then share with our audiences that will inform, challenge, encourage and resource?

MEME

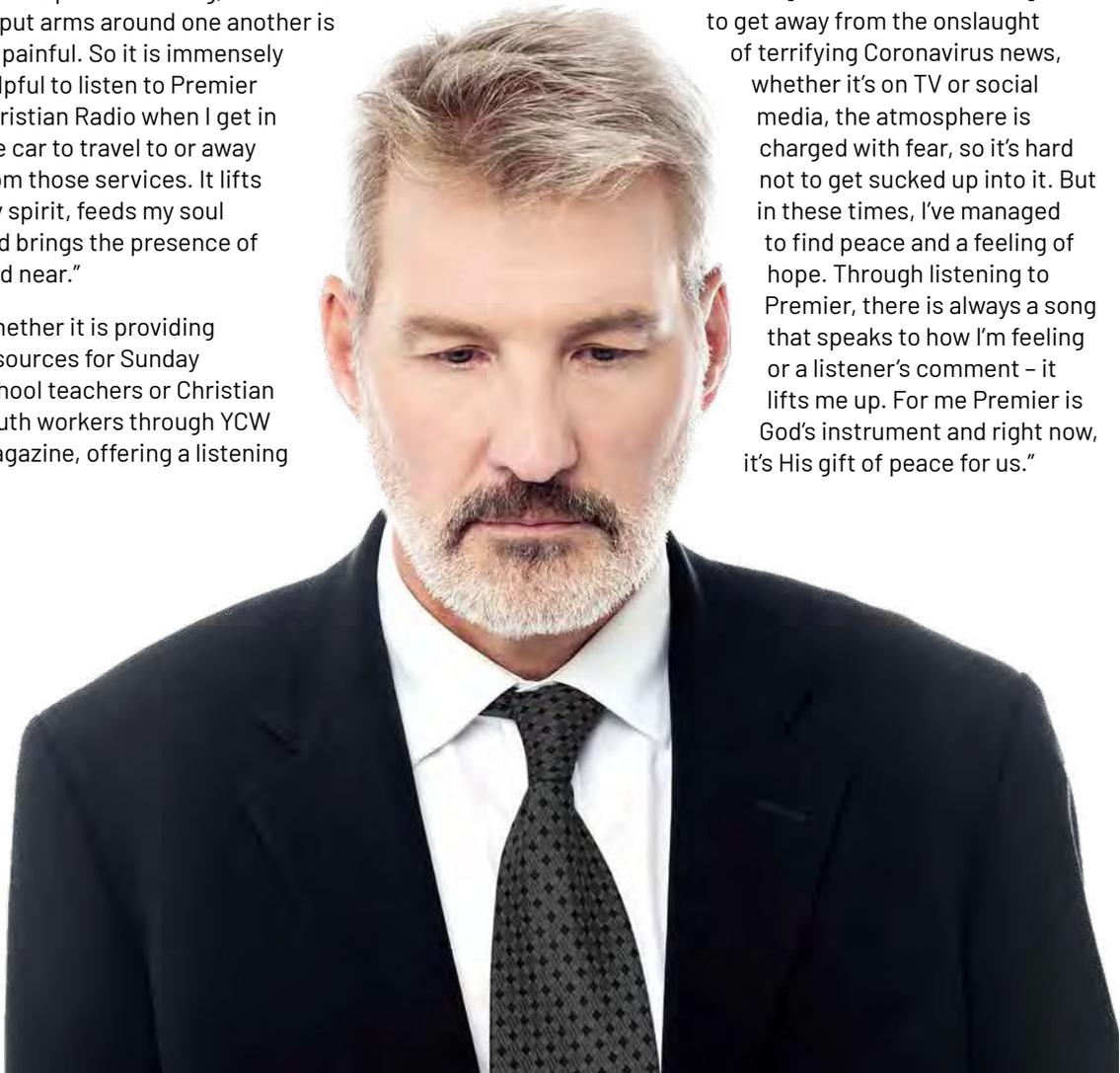
Despite the huge challenges that the pandemic brought, there are many stories of hope to share about how God has used Premier to bless and encourage individuals at their point of need. People like Clive, a funeral director from Oxfordshire told Premier that helping those who are bereaved has been especially tough.

“Sitting socially distanced in a chapel for a funeral service is so painful,” says Clive. “It’s bad enough to lose a loved one as it is, but to be separated, not in a position to hug, hold hands or put arms around one another is so painful. So it is immensely helpful to listen to Premier Christian Radio when I get in the car to travel to or away from those services. It lifts my spirit, feeds my soul and brings the presence of God near.”

Whether it is providing resources for Sunday school teachers or Christian youth workers through YCW magazine, offering a listening

ear to the lonely through Premier Lifeline, helping people to worship from home via one of our three radio stations, providing intellectually stimulating discussions through one of our podcasts, getting our audience to engage with ethical issues on social media, or giving free daily scripture based devotionals through one of Premier’s various print or digital offerings – Premier has been busy offering hope during a particularly difficult year.

Emma from North London told us, “it’s been hard [locked down at home] to get away from the onslaught of terrifying Coronavirus news, whether it’s on TV or social media, the atmosphere is charged with fear, so it’s hard not to get sucked up into it. But in these times, I’ve managed to find peace and a feeling of hope. Through listening to Premier, there is always a song that speaks to how I’m feeling or a listener’s comment – it lifts me up. For me Premier is God’s instrument and right now, it’s His gift of peace for us.”

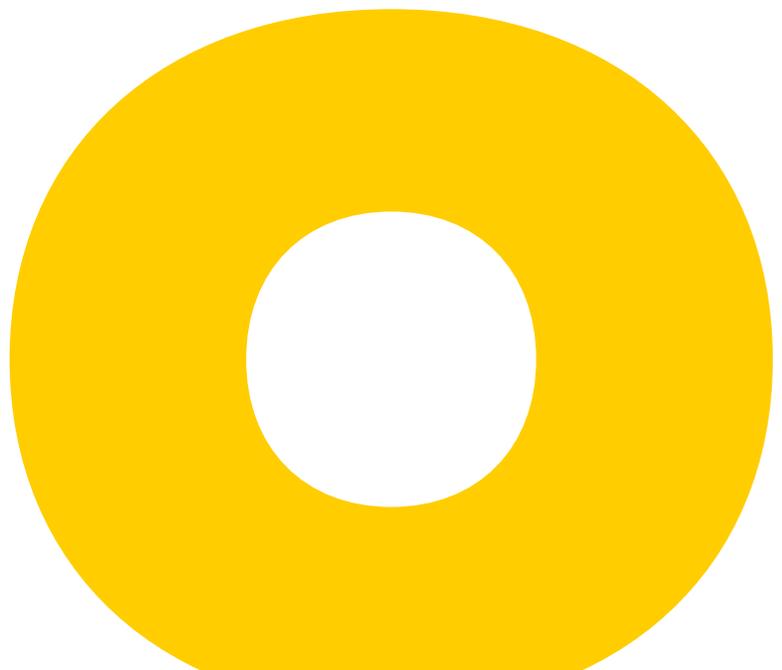


Using technology to communicate hope in new ways

Before the pandemic, hardly anyone had heard of Zoom. Now virtually everyone with a laptop or PC uses Zoom to stay in touch with family, friends, colleagues at work or members of their church home group.

Premier has been at the forefront of training and resourcing individuals and churches to help maintain vital connections. Webinars, digital conferences, 'how to' email tutorials and other resources have been created by Premier to help the church and individuals adapt and use the new digital tools available to make contact.

Despite the challenges, many churches have told us that people with little or no previous contact with their churches have been attending online services and seeker groups. Listening to a sermon via a screen may seem foreign to many church members, but it is proving to be a fantastic evangelistic tool. Meanwhile for members of the community who are unable to attend church services in buildings due to disability or other commitments, digital church has proved to be a real spiritual blessing.





Most churches who went digital are maintaining some online ministry even though services have resumed in the church building. Digital church is here to stay and Premier are committed to helping this be the best it can be. That is why Premier launched a Hybrid Church Charter to encourage best practice online. Growing numbers of churches and denominations are signing up to the charter – go to premierdigital.info for more information and to sign up.

Premier already had the biggest church congregation on a Sunday morning before COVID. The numbers increased when churches closed. Even after things started opening up across the UK, many Christians have kept listening to the range of ministry, worship and teaching programmes Premier broadcast on the radio and online.

People like Cathy from Birmingham who told us; “From the first lockdown in March 2020 Premier became central to my life. I listen to Premier each day from 10am and love the mix of worship music and interviews, especially those from the Midlands with Regional Reporter, Rachel Matthews. My husband tested positive for COVID in October 2020, he became very ill, it was a very tough time. Thankfully, he is recovering but I haven’t been sleeping well through all this and I began to tune in overnight. Michael Fanstone’s ‘Hope

Through The Night’ programme was so comforting in the early hours, and still is if I am unsettled and wake up with worries on my mind.”

Cathy told us that listening to Premier Christian Radio brings her a “real sense of calm, hope and reassurance during this terrible year with the pandemic.”

Your prayers and gifts have enabled Premier to support Cathy and so many thousands of others. It has also meant we can support Premier staff with the equipment they needed to work effectively from home and adapt to new technical challenges.

Among many recent and new ways to listen to Premier stations are smart speakers. Amazon’s Alexa, Google Play and other systems enable millions to instantly tune in and listen.

Meanwhile making our magazines available in digital formats has also helped audiences across the globe access our range of resources, bypassing the time delays and significant costs of postage to make our monthly and quarterly titles available to everyone on the publication date – not weeks or months later.

Premier remains committed to making God’s message of hope available across the widest range of media platforms to reach the widest audience possible.

“Michael Fanstone’s ‘Hope Through The Night’ programme was so comforting in the early hours, and still is if I am unsettled and wake up with worries on my mind.”



Inspite of it being such a difficult year, Premier Lifeline has listened, prayed for and fostered hope in massive numbers

In the past 12 months, our amazing Lifeline volunteers have answered record numbers of incoming calls, up by over 25% on the previous year.



"The impact of COVID increased the number of calls from people who felt isolated, afraid, unwell or who were mourning the loss of a loved one."

Every day from 9am until midnight people can phone the National Christian Helpline on 0300 111 0101. Between April 2020 and March 2021, we answered a record 81,609 phone calls, which lasted for a total of over 1.3 million minutes, which is over 22,000 hours. Or to put it another way, Lifeliners listened, cared and where requested, prayed for an incredible 945 days!

Not surprisingly the impact of COVID increased the number of calls from people who felt isolated, afraid, unwell or who were mourning the loss of a loved one.

Before Premier Lifeliners can answer their first call, they must first graduate from an extensive training programme. Taking the calls from their own home is made possible thanks to some very clever software which diverts incoming calls to those Lifeliners who are 'on call'. This meant that unlike most other helpline services, our Lifeliners didn't need to attend a central office with all the associated COVID risks that would entail. We are so grateful for the dedication of our 120-plus volunteers who agreed to cover additional hours during the pandemic to help cope with the record numbers of incoming calls.

The value of the Premier Lifeline service was recognised by the Coronavirus Community Support Fund who gave two grants to support Premier initiatives to alleviate isolation and loneliness during lockdown.

Call5 was a campaign to encourage everyone to keep in contact with people they know who might be in need of human contact and a friendly voice. It also funded the Call and Care project, an online training resource with videos and written material to equip Churches and Community Organisations to train volunteers to support people in need through regular telephone contact. 'Our video resources have now been watched coming up to 230,000 times. The network of people helped during this time was immense - callandcare.org.uk

Premier Lifeline is a confidential service - this means we are unable to give specific testimonies from grateful callers. However what we can tell you is, thanks to your gifts and prayers, over 80,000 people calling in for a very wide range of reasons have been listened to and where appropriate prayed for and/or referred to other agencies. Reasons for calling have included; mourning the loss of a loved one, mental health issues, contemplating suicide, addiction to alcohol or other drugs, requesting a prayer for healing, eating disorders, worried about debt, loneliness, issues of guilt and shame, and many other issues.

Would you like to explore becoming a Premier Lifeline volunteer, or could you give a gift to help us train even more Lifeliners?



**Contact: Jonathan Clark,
Director of Lifeline.
lifeline@premier.org.uk**





Over the years, I
have found that time
and time again the
Lord has led us in
intercession and
answered our prayers.

Our prayer is that God is the centre of all that Premier is and does. Without the inspiration of the Holy Spirit touching our radio programmes, print and online articles it is mere words. We are so grateful that we have an army of 445 prayer supporters who stand with us and pray to God asking him to take our efforts and transform them through the power of the Holy Spirit into life changing impacts.

Miggs Clark manages the Premier Prayer Team and ensures our Prayer Partners are made aware of Premier's prayer needs by sending out regular updates of prayer requests, plus encouraging news of answered prayers. When Miggs began 11 years ago, God gave her a picture of the silver hull of a great ship. "He told me that the prayers made for Premier are the hull that keeps the ship up in the water and enables it to move," says Miggs.

"Over the years, I have found that time and time again the Lord has led us in intercession and answered our prayers. One example is the time that Premier was under threat of losing the ability to broadcast across the UK on digital radios. The Prayer Team petitioned the Lord, Peter Kerridge held a day of prayer, and through a remarkable speech delivered in the House of Commons, a way was opened to not only continue to broadcast, but to add Premier Praise

We are deeply grateful
for the committed
Prayer Partners who
are such an important
part of all we are and
do for God

as a new UK-wide radio station! We have seen many miracles of guidance, provision, divine connections, successful ventures, growth, new strength, healing, and inspiration. We give God the glory for all of these!”

Over the coronavirus pandemic and lockdowns, we believe prayer support has been essential. Making the Prayer Update esends weekly was introduced as a direct result of the continuous need for prayer through these challenging times.

“We are deeply grateful for the committed Prayer Partners who are such an important part of all we are and do for God,” says Miggs.

If you would like to become a Premier Prayer Partner, email prayerteam@premier.org.uk with your full

name and contact details. Prayer Partners can unsubscribe at any time and your details are kept secure and will not be passed onto third parties.

Despite the encouragements of the past 26 years, we know we all need a daily fresh touch from God. That is one reason why Premier produce daily Bible reading notes in print, on air, and in various formats online. The total number of recipients of daily devotionals, Bible verses and other scripture formats exceeds 100,000.

Prayer and reading the Bible are at the core of what Premier does and what we believe is important. Without God, we can do nothing, but with the enabling power of the Holy Spirit – anything is possible!

Stories of hope from the regions and nations throughout the British Isles

In the past year Premier have continued to prioritise more people and resources into strengthening our regional content gathering. New staff have been employed who live in Northern Ireland and Scotland, while our North of England and Midlands Regional Reporters have been busier than ever despite all the restrictions of lockdowns.

REGI

While the pandemic has forced our reporters to travel less to make eye-witness reports, they have used their extensive contact lists in their region to gather stories and interviews, including many stories that mainstream media ignore because of its faith-based elements.

“One of the frontline workers I interviewed was a nurse who was working on a Covid-19 isolation ward in Dudley,” reveals Premier’s Midlands Regional Producer, Rachel Matthews. Nurse Nikki Hickman shared with Rachel about how her faith was shaken during the early weeks of lockdown and how writing poetry helped her process her thoughts.

Other regional highlights have included interviews with an Army Chaplain from the Yorkshire Regiment who has learned even more about the importance of listening to each other especially at times of crisis, and a Methodist minister from Ellesmere Port, who recounted how a prayer garden was created, in which hangs thousands of strands of wool – each one remembering someone who has died from coronavirus.

Gathering stories of churches and Christians making a difference in their local community is a key priority for Premier.



Rachel Matthews,
Regional Producer
for the Midlands, lives
near Dudley.



Ian Britton,
Regional Producer for
the North of England,
lives in Gateshead.

“Nikki Hickman shared with Rachel about how her faith was shaken during the early weeks of lockdown and how writing poetry helped her process her thoughts.”

NEWS



Will you help Premier fund its regional reporting growth into Wales, Scotland, Northern Ireland and more regions of England in the future? Caroline Greer, who comes from Northern Ireland herself, is our head of fundraising and would love to hear from you.

Contact: Caroline Greer,
Director of Fundraising
caroline.greer@premier.org.uk

A voice of hope into homes, prisons, cars, mobile phones and smart speakers

RAI

As well as listening to one of our three radio stations through conventional radios, Premier is available to listen to on smart speakers like Alexa, from mobile phone apps, on the Internet and via Freeview. Listening to a favourite show via a Podcast continues to grow with a massive five million downloads in the past 12 months.

The power of Christian radio to speak God's truth into people's lives in their homes or on the move through a range of electronic devices is amazing! Many listeners describe their listening to Premier is like a relationship.

Lisa, a regular Premier Praise listener from Essex wrote to say; "I came into the kitchen and Luke (the presenter) said;

'Hello it's you again.' I just looked at the radio and smiled as I often speak back to you! You are such a blessing to me. My partner left me just before Christmas and is now living with another person. I was completely broken, but God has taken me back tightly into his arms. I'm so glad I reconnected with Premier. I used to listen, years ago to Michael Cleere on Premier Christian Radio. Now I love to tune into Premier Praise!

Sometimes I feel insignificant, but by having Premier Praise! on all day, I feel among friends and welcome. It's so great to be prayed over every hour, plus hearing scripture readings, worship songs and listening to your sunny voice, it really makes my days and evenings.

Premier Christian Radio is available on DAB Digital Radio throughout the UK and Northern Ireland, on Freeview channel 725, in Greater London and Surrey on 1305, 1332, 1413, 1566 MW, on premierchristianradio.com via the Premier app or via smart speakers.

 thisispremier
 @PremierRadio

Premier Praise! is available on DAB Digital Radio throughout the UK and Northern Ireland, on premierpraise.com via the Premier app or via smart speakers.

 PremierPraise
 @PremierPraise

Premier Gospel is available on DAB Digital Radio in Greater London and Surrey, on premiergospel.org.uk via the Premier app or via smart speakers.

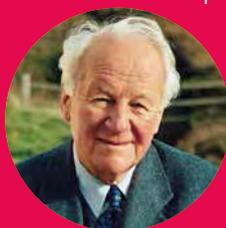
 PremierGospel
 @PremierGospel

The power of Christian radio to speak God's truth into people's lives in their homes or on the move through a range of electronic devices is amazing!

I am coping better as I try to move forward, my whole routine has changed since living alone. I'm glad for that because I wake up with Selene on the breakfast show, who I also love for her happy voice to help start my day."

Premier Christian Radio

broadcasts a wide range of music and speech programmes. Among its wide-ranging roster of teaching programmes, new to Premier Christian Radio, is *The Bible for Today with the late Rev John Stott* (photo above). Regarded by many as the finest Bible expositor in the 20th century, a series of John Stott's sermons have been broadcasted on Premier Christian Radio from 2021



to commemorate 100 years since his birth. While Rector at All Souls, Langham Place, London, Stott's books and sermons reached a worldwide audience as he delved into scripture to apply truth to pressing questions of life.

Premier Gospel

were delighted when Station Director, Muyiwa Olarewaju, received an OBE, becoming the first Gospel artist and the first Christian artist of African descent to receive the honour in recognition of his work to popularise the gospel music genre in the UK and overseas. Muyiwa presents each weekday from 10am to 2pm plus his flagship show, *Sundays with Muyiwa* from 9am on Premier Gospel.

RES

Premier publish a range of print and online resources delivering messages of hope and practical ideas to help and encourage.

Premier Christianity Magazine, the bestselling Christian monthly, is now available in digital format. Regular subscribers can read it on their tablet, mobile or PC as well as get their print copy through their letterbox.

As the pandemic began, *Premier Christianity* published three cover stories on how the Church was coping with Covid-19. Then as the murder of George Floyd shocked the world, we released an editorial arguing that racism is not an issue Christians can agree to disagree on. Our July 2020 cover stated 'Black lives matter to Jesus'.



Premier Youth & Children's Work magazine moved from print to a digital only magazine in June 2020 to save money given the advertising income was reduced due to the pandemic. Youth, children's and family ministry has really suffered during the pandemic with most churches cutting their provision to little or nothing. After a day of schooling online, the last thing children wanted from a Sunday school or youth group was to meet online. Many churches made their salaried families workers redundant.

Given that the numbers of young people and children engaging with church pre-pandemic was at an all-time low, Premier are committed to continue to resource these vital ministries despite the gloomy statistics. The ready to adapt meeting guides, discussion starter and other resources were all adapted to relate to lockdown and pandemic restrictions. Premier are relaunching this resource for salaried and volunteer children's, youth and family workers in a new format from January 2022. Given that the vast majority of people come to faith before the age of 21, your prayers and gifts will help the vital task of reaching and keeping children and young people, without which the UK church is doomed.



Premier Woman Alive is the UK's only monthly Christian women's magazine in print and digital and hosts a lively mix of interviews, testimonies and devotionals.

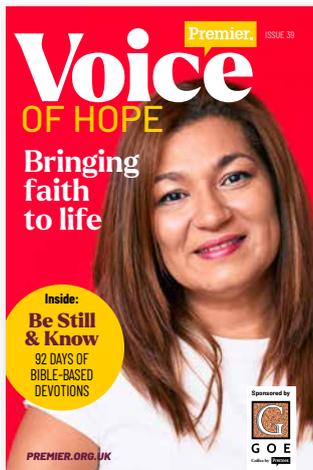
Premier Woman Alive hit the pandemic season serendipitously with a 'health' issue in April 2020. We introduced a new regular feature called 'Signs and Wonders' where readers share stories of what God has done in their lives. Our most popular articles included; 'I forgave the men who killed my son', 'An honest conversation about suffering', 'The healing properties of natural foods'.

Our Feb 2021 issue sold out featuring an older woman holding a cat, to play on the stereotype of the single woman, which touched on gender imbalance in the church.



SOURCES

VOH esends are daily updates of topical features and stories taken from our radio, magazines and websites. In these scary times we will speak hope and love through a range of articles which are sent to tens of thousands.



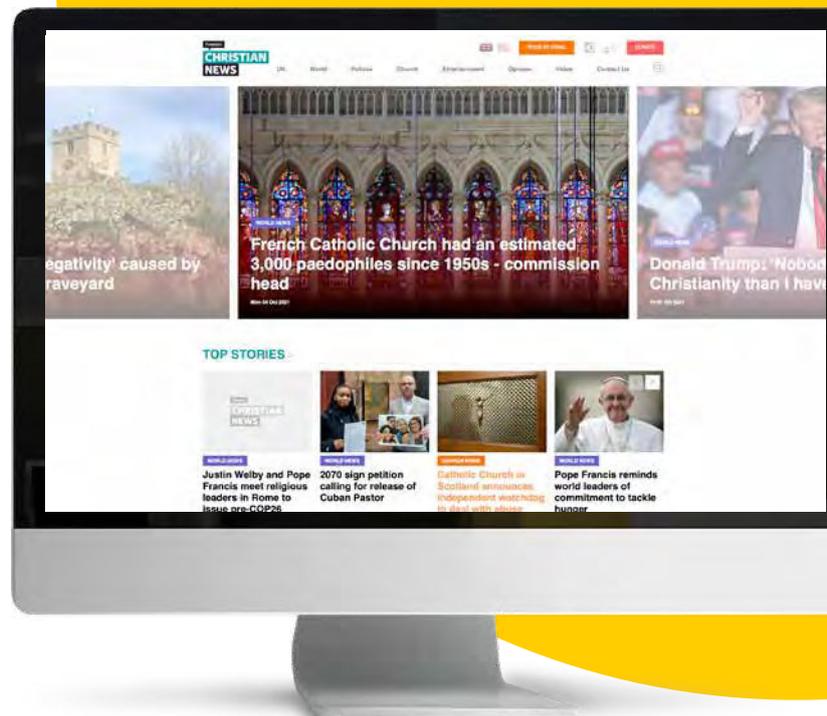
Voice of Hope magazine is sent to over 30,000 Premier supporters each quarter. This 96-page periodical includes the inspirational 'Be Still & Know' scripture-based devotional readings, which are also broadcast daily on Premier Christian Radio and Premier Praise.

Premier Christian News launched a new news focused website in the past year. Our website reached 1.7m readers. Over 1,200 receive two daily news updates via WhatsApp. Among the hundreds of news stories covered; 'Israeli experts discover new Dead Sea scroll fragments', 'Court rules Government's closure of Scottish churches was unlawful', '20 people injured in suicide attack targeting Palm Sunday Mass in Indonesia', 'Judge rules ban on bus adverts for Franklin Graham UK event was unlawful'.

"The Voice of Hope devotional notes based on the Bible is something that I really enjoy reading each day. It gives me inspiration and something to grab, to hold on to which encourages me.

The daily Premier Christian News provides a real link into what is happening in the world and what we should be praying for. I appreciate the variety of things including magazines, the Unbelievable podcast and conference as well as the radio. I think Premier is a really good thing to support."

Adrian, Southend



Back in 2019 Premier embarked on a critical mission to ‘help the church cross the digital divide’ – a truly prophetic endeavour!

As you have read in this report, in the past few months and through all our online, on-air and digital platforms, Premier’s ministry has reached unprecedented highs – proving the relevance, importance and urgency of our mission in today’s ever-changing world. This is both a joy and a great responsibility.

While the pandemic has reinforced the need for the church across all denominations to minister well in a digital age, hearing the need for our ministry and celebrating Premier’s Silver Jubilee in the midst of such a chaotic time has also prompted us to look to the future with renewed ambition.

This is now an historic moment in time for Premier. Looking ahead, my vision is bold and ambitious: to establish Premier as the leading Christian voice in the UK – a strong and confident voice for Christianity and renewed Christian ministry in our modern age.

Our plans will allow us to sustain Premier’s ministry well into the future and enable spiritual transformation and renewed Christian mission across all UK nations – and beyond – impacting the lives and faith of this and future generations of Christians and seekers.

This is I believe a God-given opportunity not only to sustain our Christian faith in this post covid time, but to effectively re-evangelise our nation – laying the lasting and much needed foundations for those coming after us.

Now is the time to replicate the same leap of faith that Christian men and women took in 1995 when Christian radio for the UK was born. We are called to be as bold and ambitious today!

I hope you will feel inspired by these next few lines and ready to join us on this exciting journey as you hear more about our visionary plans in the coming months.

Peter Kerridge

This is I believe a God-given opportunity not only to sustain our Christian faith in this post covid time, but to effectively re-evangelise our nation.

Looking Ahead: Premier's Vision

In our increasingly secular world, more people than ever are seeking meaning and direction for their lives. The need to reach into new places in new ways – including the digital sphere – where millions are waiting to hear the Good News has never been greater.

Premier is committed to helping to respond to this urgent challenge. Building on 25 years of impact and innovation, Premier is uniquely placed to harness the best of digital technologies and 21st century thinking to reach out far and wide in new ways with hope and light.

To realise this vision, our proposed plans are two-fold:

1 Reach millions more Christians and seekers in dynamic and innovative new ways

Scaling-up Premier's life-changing work nationally and globally to better serve our growing audiences across all our platforms.

Helping the church embrace 21st century accessibility, inclusion and outreach through hybrid ministry – a true physical-digital approach to being and doing church.

By combining the rich heritage of the Christian faith with the best practices of the digital revolution – Premier seeks to inspire and equip every Christian, church and community to go deeper with God as well as reach so many who will rarely, if ever, hear the Gospel in a traditional setting.

By making a statement on the powerful combination of upholding the traditional Christian faith and reaching out beyond our buildings, we truly believe God will enable much more than we can imagine and transform ministry for generations to come.

As we stand on the edge of this historic chapter, we are so thankful to those who have joined us at the vanguard and look forward to sharing more about our new plans in the months ahead.

Do you want to hear more about Premier's visionary plans today?

Contact: Caroline Greer, Director of Fundraising
caroline.greer@premier.org.uk

2 Radically transform our digital and physical presence in the UK, and beyond

Securing a permanent home and a digital future for Premier, enabling us to serve as a unique hub for digital excellence in Christian media and 21st century ministry.

Acting as a confident voice for Christianity in today's secular world, restoring confidence in people's faith and sharing the lifesaving message of the Gospel to a nation in deep need.

HOW we are funded

Premier is a supporter-enabled charity with over 70% of our funding from donations, regular giving and legacies. We continue to rely on Christian men and women from across the UK to stand with us in this vital work. While the world around us continues to be impacted by the Coronavirus pandemic, with God's blessing and your support, Premier remains a strong voice of hope to the UK at this time.

An exceptional year...

The past twelve months have presented a unique and tough set of challenges for the charity sector; despite this Premier has continued to adapt, innovate and meet the needs of so many people.

Because of the ongoing support of our donors and our commercial income streams, Premier has been able to find new and exciting ways to reach out across a range of multi-media platforms to seize the unique opportunities the pandemic has presented; meeting people where they are, and at their point of need.

More people than ever have been entering through Premier's 'virtual doors' seeking resources, inspiration and spiritual nourishment and Premier will continue to invest in the technologies needed to ensure no one misses out on the opportunity to hear the life-saving message of Jesus.

The combined negative economic impact of Brexit and the Coronavirus pandemic has continued to impact our commercial income negatively, so as always, we remain extremely grateful for the loyal support and encouragement that we are receiving from our donors, and we thank them wholeheartedly for their prayers and financial contributions.

Donations

Premier gives thanks for its 36,000 active supporters with over 18,000 of these donors supporting Premier through a Regular Gift. We continue to encourage our supporters to consider monthly committed giving so that we can better plan our finances.

We are also encouraged that our three-year Major Gift pledge programme continues to grow with just under 3,000 pledging their support as part of the three year giving programme.

On-air appeals continue to be a vital fundraising activity and especially important during times like the summer for instance, when support may dwindle - these appeals help us to 'catch up' on funding shortfalls and our audiences respond generously as they hear testimonies and stories of lives changed

through Premier. Our fundraising support is not growing at the same rate as audience growth and so these appeals are an important channel for sharing our case for support with those new to Premier. We have been humbled by the response to our appeals over this past year.

Online giving has continued to grow and we have seen an increase of 52% of gifts made online over the past couple of years. As Premier's offerings continue to grow to meet needs, we are careful to ensure that we communicate the need for support to those engaging with us online. YouTube and podcasting has been an area of growth over the past year and we are seeing new income streams opening up from this.

Overall donation income has increased by 30.2% and strong levels of donations and trust funding resulted in Premier ending the year to 31 March 2021 with a surplus of over £900,000, which is a wonderful outcome from a very difficult year.

Premier continues to be the best possible stewards of the funds it is entrusted with, keeping costs to a minimum and ensuring the best use of the gifts it receives to fund its ministry objectives.

Sales Revenue

Commercial sources of revenue for Premier include direct income from advertising, sponsorship, magazine subscriptions, event tickets and Ministry sales. Premier now also has three growing online consumer channels. Commercial relationships come from a broad range of wonderful Charities, Ministries and Christian organisations who recognise the reach that Premier has across all of its channels including radio, print and web, as well as the potential to offer marketing opportunities through our digital products such as podcasts, social media and email lists.

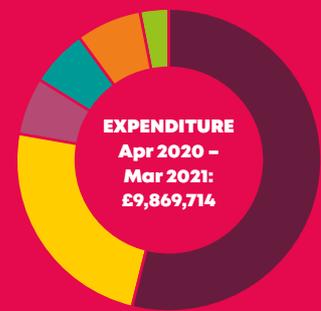
This year our advertising and sponsorship income struggled due to Covid. Many of our advertising clients paused or cancelled their marketing spend, and along with the cancellation of many in-person events that were planned to happen, advertising incomes were well below our expectations. Consumer confidence began to slowly return in the latter part of the year and



● General donations	48%
● Commercial	25.5%
● Regular givers	26%
● Legacies & Other	0.5%



● Monthly	37%
● Appeals & One-offs	30%
● Major Donors / Tust	19%
● Gift Aid	13%
● Legacies	1%



● Broadcasting	55%
● FR & Events	22%
● Magazine	5%
● Staff support costs	8%
● Premises & Maintenance	7%
● Other	3%

we are grateful that despite the challenges the year brought, many of our long-standing clients remain loyal to Premier.

Our commercial relationships have remained strong throughout the year by the grace of God, and we are truly thankful for the many dedicated and loyal advertisers and sponsors we have.

Legacies

Premier is so grateful for every legacy gift it receives and although legacy gifts still represent a small percentage of Premier's income, we hope many others will join those who have already committed to support us in this special way by letting us know they have included a gift to Premier in their Will.

These gifts, however big or small, are vital to helping to secure the future for all those who need to hear the love of God, and we will always ensure we put them to the best possible use to reach future generations.

Trusts

Premier is very thankful to receive support from many charitable trusts and foundations.

A special thank you to the John Templeton Foundation who awarded Premier a three year grant totalling \$1million for the Unbelievable: Big Conversation series. This is enabling Premier to encourage more thought and conversation around why as Christians we believe what we believe. We have now completed three seasons of The Big Conversation since its launch in 2018 and to date we have had over 6 million views of the video series and 10 million engagements with the content in its various formats.

For the first time in our history, Premier benefitted from government funding via the Coronavirus Community Response Fund administered by the National Lottery Community Fund. We were thankful to receive £103,420 in support of Premier Lifeline,

funding the two Lifeline administrators and enabling the Call & Care project, a social action project, resourcing individuals and groups in the local community to support others well remotely during the pandemic. To read more on the initiative please visit page 6.

Expenditure

Throughout the last year, Premier continued to prioritise the funding it received towards broadcast transmission, delivering quality content across its wide range of platforms, and towards the digital infrastructure and technologies needed to be effective and powerful in this digital age.

At the onset of the pandemic we experienced an immediate increase in demand for Premier's digital resources; our websites, podcasts and online listening. The provision of these resources and the acceleration of Premier's digital transformation programme entailed significant investment.

There were also direct costs involved in providing the necessary equipment and systems that would enable our team to work remotely during the pandemic. This included the ability for presenters to host live radio shows from wherever they were in the UK.

The pandemic also resulted in Premier providing increased resources for churches, to help them transition to digital ministry during the suspension of in-person services and the hesitation of some to mix in public settings.

Premier always tries to achieve the best value for money it can with ongoing reviews of costs and budgets, and by continuously seeking out efficiencies that enable it do more, quicker, reaching further.

How you can leave a legacy of hope for the future

A lasting legacy of faith, hope and love since 1995...

In extraordinary times God has continued to work through Premier to bring people into closer relationship with Him and to reach out with the hope of the Gospel whatever the 'world view' may be. The year between April 2020 and March 2021 has shown us in many amazing ways how we can lean on God in the absolute knowledge that nothing is bigger than Him. Today and every day, we thank God for all He has enabled and all He will continue to do through Premier in the years to come.

Praise be to the God and Father of our Lord Jesus Christ! In his great mercy he has given us new birth into a living hope through the resurrection of Jesus Christ from the dead and into an inheritance that can never perish, spoil or fade. This inheritance is kept in heaven for you...

1 Peter 1:3-4

Legacy income has been a small but important source of income for Premier. These special gifts help to underpin Premier's annual income and help ensure we can reach out further to an ever-growing audience. All legacy gifts are received directly into our **Inspiration fund** from where we ensure they are used to maximise their impact for the ministry.

But imagine how much more we could do if this income was to grow...

Premier Lifeline could answer even more calls (at present around one in four of calls are not answered) so that no one misses out on the listening ear and prayer they crave in their time of need. Or, with so many seeking meaning and direction for their lives, it could help us to develop even more new ways to reach out to seekers in this digital age. Making Premier available via Smart Speakers, holding training courses via webinars, launching digital magazines and sending news alerts via What's App are just four of many more examples of ways Premier has used new technology to reach a bigger audience. But there is so much more we could do!

Imagine, Premier could be by someone's side, encouraging them as they make those first important steps in their relationship with Christ. A gift in a Will won't impact the journeys that start today but it WILL empower us to be at the side of future generations following in your footsteps.

For a Christian, drawing up a Will is a wonderful opportunity to experience that it is 'more blessed to give than to receive'. Only Christians will support Christian ministry and Richard and Jean (facing page) articulate beautifully why this is so important. If not us, then who will do this?

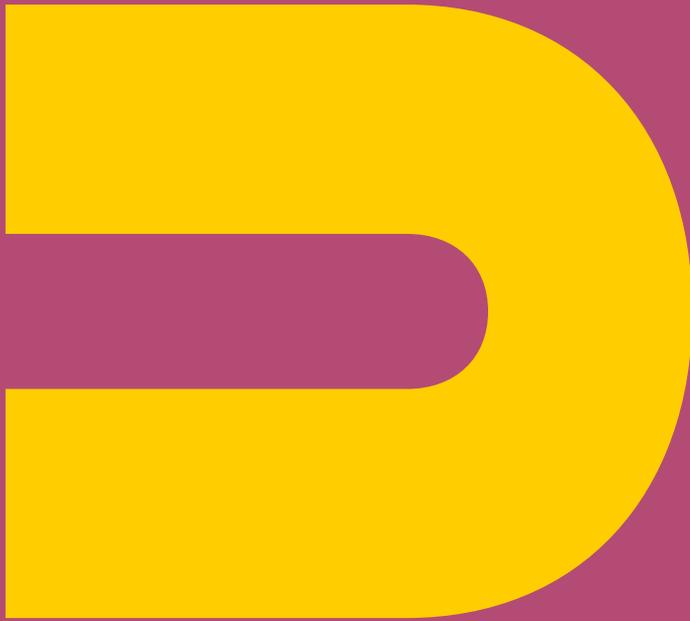
Please consider whether you could join the nearly 500 men and women like Richard and Jean who have already made their special commitment to include a gift to Premier in their Will. A gift of just 1% of your estate could make the world of difference as we continue to impact lives for good long into the future.

Be part of the story for future generations...

If you would like to leave a lasting legacy but you have yet to make your Will, you may be interested to know that Premier partners with Bequeathed an online Will service which enables you to make a Will at no cost to you. This year the service has been enhanced and now includes a free 30 minute appointment with a solicitor to ensure you have peace of mind that your completed Will meets your needs.

premier.org.uk/legacy

If you have already made your Will it's easy to include a gift to Premier and the details to include are: **Registered Charity name:** Premier Christian Media Trust
Registered Charity no: 287610



Did you know that In remembering a loved one, you can also make a real difference by supporting Premier's vital work as we reach out to those in need of the love of Jesus. To find out more visit www.premier.org.uk/memory



Richard told us:

I've been a supporter of Premier from day one and believe that it has an extremely important part to play in rebuilding our country to meet with Jesus. Some while ago I re-made my will and wanted to include a number of Christian charities, one of which was Premier. In this way, I am able to support Premier (as well as others) beyond my lifetime. Premier is important to me because it is one of the few pure Christian broadcasters. Premier does not pull punches but tells the truth about Jesus. I want this to continue and this is one very easy way of doing so.



Jean told us:

I've listened to and supported Premier for many years. Since my husband died in 2020, I've listened much more and this station has been a great source of comfort and company to me, especially during the pandemic. I got around to writing my will at last and decided a further thing I could do to support Premier was to leave a legacy. I also support several other charities so it's not a massive amount. But I know that Premier are happy to receive any help at all. So for all the wonderful support Premier has given me over the years, this seemed a good thing to do.



If you would like to join Richard and Jean in supporting Premier



Contact: Claire Southall,
Key Relationships Director
Call: 0300 777 1221
Email: legacy@premier.org.uk
Visit: premier.org.uk/legacy

YEARS OF HOPE

Premier Media Group purchases the publishers of Christianity and Youthwork magazines

Launch of internet site Premier Online, including listen live facility

1990



Christian Broadcasting no longer prohibited

1995

Launch party held in Battersea Park, London on 10 June 1995

1996

Premier Christian Radio commences broadcasting on Medium Wave

1998

1999

2004



Premier launched on digital terrestrial TV (Freeview)



Religious Hatred Bill Objection

2005



Faith Without Fear campaign



2010

Premier Gospel at Notting Hill



Freedom of the Cross campaign



Premier Gospel Music for life

Premier Gospel launches on DAB Digital Radio in London



RE.ACT campaign

2011 Premier starts Christian New Media Awards

DAB Launch Event Premier Christian Radio begins broadcasting nationwide on DAB Digital radio

2013



Premier Christian Radio begins broadcasting to Northern Ireland on DAB



Premier Lifeline

Premier Lifeline took its millionth call

Premier opens its second regional centre of activity in the Midlands

Voice of Hope devotional launched



STOP THE GENOCIDE Stop the Genocide campaign

2016

State of the Faith report



Premier Praise!

Premier Praise launched



Premier Lectures launched

2017



Ordinary Christian campaign

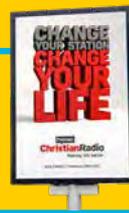
LONDON BIBLE WEEK 17-22 JULY

London Bible Week launched



Christophobia campaign

2019



New Listener Campaign

Unbelievable? Conference LA



2020 Leap of Faith campaign

Premier CHRISTIAN NEWS



Premier News launched

Purchase of Woman Alive magazine



2020

2021



Premier Digital webinars launched

Premier launches The Online Sunday Service



Premier launches Call and Care

Call&Care Brought to you by Premier



Increased online listenership



Talkgospel.com launched



Premier Online re-launched with more functionality and content

2001



2000

Premier launches on Sky digital

Premier's campaign to become a national digital broadcaster

2002

Premier relocates to Chapter Street



Premier 10th Birthday



2006

Premier.tv launched and provides Christian internet TV on-demand

National DAB License Bid

2007

Premier Christian Radio begins broadcasting on Virgin Media



Not For Sale campaign



2008

2009

First Woman to Woman conference



2012



SafetyNet campaign

Premier opens its first regional centre of activity in the North East



Childrensworld magazine launched

Premier's 20th Birthday event at St Paul's Cathedral



Love Britain & Ireland Awards launched



2014



Premier Gospel organises the first Gospel Week festival in London

2015

Premier Christian Radio has national DAB license extended to 2028



Society Sunday launched



Premier Bible launched

2018



Peace on our Streets campaign launched

The Big Conversation

Unbelievable? The Big Conversation launched



Premier ChristianRadio who has come to be 1.23 million Listeners

Premier Christian Radio is now the biggest Christian radio station in the world



Leap of Faith - Helping the Church cross the digital divide



Over 500 people sign-up for Premier's first on-line Church webinars



Premier Gospel Living Room Concerts



Youtube 45,000 new subscribers



Podcast 5 million downloads



Premier digital conference our biggest digital conference reaches over 1,200



Premier Unbelievable? reaches over 3.3 million downloads



Premier insight launches in the USA

2022 AND BEYOND

We are grateful to all our supporters and to those who have pledged their support for three years. To donate visit: premier.org.uk/donate or call: 0800 74 77 77

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